



Health Quality Council of Alberta Selects Agili-T to Measure Provincial Long Term Care Satisfaction

MONTREAL – Agili-T Health Solutions is pleased to announce that it has been selected by the **Health Quality Council of Alberta** to conduct the provincial long term care family survey. The survey represents a comprehensive assessment of the quality of care provided to individuals living in a publically-funded Alberta nursing home. Approximately 12,000 family members of long term care residents are asked to provide their opinion about visiting the resident, their experience with staff at the facility, their opinion about the physical environment, the care their family member receives, the administration of the facility and their role in relation to the resident. The survey was officially launched in October 2007 and is nearing completion with results expected to be published on the HQCA web site in the coming months.

About the HQCA:

As an independent organization legislated under the *Regional Health Authorities Act*, the Health Quality Council of Alberta (HQCA) gathers and analyzes information and collaborates with health regions and boards, professions and government to translate that knowledge into practical improvements to the quality and safety of the health care Albertans receive. For more information, please visit www.hqca.ca

About Agili-T Health Solutions:

Agili-T Health Solutions is Canada's leading vendor of healthcare satisfaction measurement and quality improvement services. Our survey services and software tools will allow healthcare providers to improve patient satisfaction, support safety and enhance employee quality of life. Agili-T's **Androfact™** survey system is a powerful, Web-based and fully hosted healthcare surveying application. It enables hospitals, clinics, continuing care facilities and regional health authorities to collect, analyze, benchmark, and report patient satisfaction levels in a cost-effective and continuous manner. For more information, please visit: www.agili-t.com/healthcare