

Montérégie Health Board Selects Androfact

Androfact healthcare survey system to become cornerstone for patient satisfaction measurement and quality improvement strategy

MONTREAL – Agili-T Health Solutions pleased to announce that it has recently concluded a significant agreement with the **Montérégie Regional Health Board in Quebec**. The Montérégie Regional Health Board has selected **Androfact™**, Agili-T's healthcare surveying system to be implemented throughout the entire region as the standardized platform for measuring and reporting on patient satisfaction.

Implementing Androfact will enable all the facilities within the region to measure and monitor patient satisfaction on continuous basis as a means to drive improvement to quality and patient care. Androfact's validated survey questionnaires will enable region to establish a common performance indicators which will be used to track improvement over time. In addition to Androfact, Agili-T shall provide research services to assist facilities in various areas relating to survey logistics and data collection.

"This is an important accomplishment for us", says Richard Pridham, President of Agili-T. "Our product has is used extensively throughout Quebec at the district health network ("CSSS") and facility levels. The Montérégie Board clearly sees the advantage of a regionalized and standardized approach to measuring patient experience by leveraging Androfact's validated question banks and powerful reporting capabilities.

About the Montérégie Regional Health Board

The Montérégie Regional Health Board, located to the south of Montreal, serves a population of approximately 1.4 million people, and is the second largest regional health board in Quebec.

The Board's mission is to ensure the governance of the health and social services system in the region in order to improve performance to the point of excellence and to contribute to improvement of the health and welfare of the population for which it serves. The Montérégie region is comprised of numerous health and social services facilities including:

- 11 CSSSs (local district health networks)
- 10 regional hospitals
- A university affiliated hospital (Charles LeMoynes Hospital)
- 23 community clinics (CLSCs)
- 21 long term care facilities (CHSLDs)
- 5 readaptation centres
- Social services centre for juveniles

About Agili-T Health Solutions:

Agili-T Health Solutions is Canada's leading vendor of healthcare satisfaction measurement and quality improvement services. Our survey services and software tools will allow healthcare providers to improve patient satisfaction, support safety and enhance employee quality of life. Agili-T's **Androfact™** survey system is a powerful, Web-based and fully hosted healthcare surveying application. It enables hospitals, clinics, continuing care facilities and regional health authorities to collect, analyze, benchmark, and report patient satisfaction levels in a cost-effective and continuous manner. For more information, please visit: www.agili-t.com/healthcare.